

Community Mental Health of Muskegon County
Integrated Health Care Initiative

- **Review of Mortality Studies**

Monthly reports of client deaths reviewed. Review coincides with studies.

- **Common themes barriers and challenges**

Difference in allotted times for appointments

We speak different languages

Differences in vision

Getting CMH staff to begin to see Integrated Health as their responsibility

Human services offices/PCP offices are “maxed out” – makes meeting difficult – meetings in the evenings

Getting FQHC to apply for change of Scope to place medical staff in CMH location

Things that sounded so easy – were not

- **How to pay for MH staff at a community health facility**

FQHC reimbursing CMH for wages of BH staff person placed in FQHC

FQHC billing for Behavioral Health Services

CMH billing for Substance Abuse services provided in FQHC

Agreement that program would be cost neutral for all parties involved

- **What was most successful**

Providing Primary Care office with “one time psychiatric consults”.

Providing phone consultation with psychiatrists.

Identifying “point people” in each agency

Providing learning opportunities on medical health issues to CMH staff

Quarterly meetings with FQHC

The CMH board and administration see the value in Integrated Health and embarked on a strategic plan to move forward

The development of relationships

- **Peer Involvement**

Peer Support Specialist co-leading health and wellness group

Peer Support Specialist on Integrated Health Committee and Doctor’s Work Group

- **What services are delivered**

MSW employed by CMH embedded in FQHC

“Curb Side” consults

Substance Use screening and treatment

Ongoing therapy

“Real time” psychiatric consults

- **What did not work**

Our counterparts do not always share the same enthusiasm that we do
Being slowed down by things out of our control

- **Exchange of information**

Good exchange of information occurs via phone calls, faxes, etc.
The lack of an electronic record is currently a barrier